# **FEATURES**

# Allstate Identity Protection Pro+ Cyber

# **Product features**

# **Comprehensive monitoring and alerts**

Our proprietary monitoring platform detects high-risk activity to provide rapid alerts, so you can detect fraud at its earliest sign, enabling quick restoration for minimal damage and stress.

# Alerts for emerging threats and scams

We provide real-time, personalized content about heightened security risks. Alerts leverage internal data to inform you about emerging threats, how they may affect users, and what steps you can take to better protect yourself.

#### **High-risk transaction monitoring**

We send alerts for non-credit-based activity that could indicate fraud, such as a wire transfer or an electronic document signature that matches your information.

### **Financial activity monitoring**

Alerts triggered from sources such as bank accounts, thresholds, credit and debit cards, 401(k)s, and other investment accounts help you take control of your finances.

# **Unemployment fraud center with dedicated support**

Our unemployment fraud center ensures that victims have the tools and support they need for a quicker and easier resolution of their case, saving time and stress. Our dedicated specialists are available 24/7 to help you unravel unemployment fraud.

# Social media monitoring

Add your and your family's social media accounts and get notified of suspicious activity that could indicate hacking or account takeover. You can even add YouTube accounts and we'll monitor comments for cyberbullying, threats, and explicit content.

#### **CYBER PROTECTION**

#### WiFi network scan and alerts

Checks the health of WiFi networks you connect to with your personal mobile device, detecting and alerting you to unsafe networks or active threats that may put your data or device at risk.

#### Mobile safe browsing and phishing protection

Be alerted to possible phishing attempts while browsing and using email, apps, and even while sending text messages on your personal mobile devices.

#### Mobile device locator and theft alerts

Track a lost or stolen device, plus remotely activate the camera to take a photo and get information on the last known location of the device in your email. You can also remotely lock your device, sound an alarm (even if the device is on "silent"), post a custom message for the thief, or even erase your data.

#### Mobile device and app security scan

Helps identify and alert you to potential malware, viruses, spyware, spam, and other digital threats that may be attempting to infiltrate your personal mobile device. You'll also be alerted if your device has been rooted, jailbroken, or if there's an available software or security update.

# **ONLY FROM ALLSTATE**

# Allstate Digital Footprint<sup>SM</sup>

The internet knows a lot about you, but it doesn't have to. Now, you can see where your personal information lives online, so you can take action and help protect it.

- Track where you've been online
- · Spot possible threats
- · Learn how to take action



#### **Identity Health Status**

A unique tool, viewable within the Allstate Identity Protection portal and in your monthly status email, that communicates a snapshot of your overall identity health risk level. Our enhanced algorithm and deep analytics help us spot fraud trends quickly and alert you, to help you stay one step ahead. New enhancements provide personalized tips and information to help you understand and improve your identity health.

#### **BEST-IN-CLASS FEATURE**

#### Dark web monitoring

In-depth monitoring goes beyond just looking out for your Social Security number. Bots and human intelligence scour closed hacker forums for compromised credentials and other personal information. Then we alert you if you have been compromised. Users can track:

- Social Security number
- Email address
- Usernames and passwords
- Credit card numbers
- · Debit card numbers
- Driver's license number
- Medical ID number
- IP address
- · Gamer credentials

#### **KEY FINANCIAL PROTECTION**

# Up to \$1 million identity theft expense coverage & stolen fund reimbursement

If you fall victim to fraud, we will reimburse your out-of-pocket costs. Get expense reimbursement for home title fraud and professional fraud.† We'll also reimburse you for stolen funds up to \$1 million.† Coverage includes funds stolen from:

- Employee HSA, 401(k), 403(b), and other investment accounts that traditional banks may not cover
- SBA loans
- · Unemployment benefits
- · Tax return refunds

# Up to \$1 million cyber and ransomware expense reimbursement<sup>†</sup>

If you experience a cyber or ransomware attack on your personal device, we will reimburse your out-of-pocket costs, such as hiring an expert negotiator or repairing the device post-attack. Coverage includes personal mobile devices, as well as other smart/connected devices like TVs, home security systems, thermostats, game consoles, and virtual home assistants.

# **Credit monitoring and alerts**

We alert for transactions like new inquiries, accounts in collections, new accounts, and bankruptcy filings. We also provide credit monitoring from all three bureaus, which may make spotting and resolving fraud faster and easier.

#### **Data breach notifications**

We send alerts every time there's a data breach affecting you directly so you can take action immediately.

#### **Credit assistance**

Our in-house experts will help you freeze your credit files with the major credit bureaus. You can even dispute credit report items from your portal.

# **Lost wallet protection**

You can store critical information in your secure portal, which conveniently holds important information from credit cards, credentials, and documents. Should you lose your wallet, you'll be able to easily access and replace the contents.

#### Stolen wallet emergency cash<sup>†</sup>

We'll reimburse you up to \$500 for cash you had in your wallet when it was lost or stolen, after providing a police report.

# Mobile app

Access the entire Allstate Identity Protection portal on the go! Available for iOS and Android.

#### **Protect the entire family**

We have a generous definition of family, covering those who live in your household and those you take care of financially — everyone that's "under roof and wallet." If they are dependent on you financially or live under your roof, they're covered.\*

# Senior family coverage, including parents, in-laws, and grandparents age 65+

We've expanded our family plan to cover your parents, in-laws, and grandparents over the age of 65.\*

# **Family mobile protection**

Get mobile cyber protection features for up to 10 devices with a family plan. Extended mobile cybersecurity ensures the whole family is protected regardless of what device they're using.\*



#### **Best-in-class customer care**

Should fraud or identity theft occur, in-house experts are available 24/7 to fully restore compromised identities, even if the fraud or identity theft occurred prior to enrollment. Our expert team is highly trained and certified to handle and remediate every type of identity fraud case. When resolving complex cases of identity theft, our satisfaction score is an industry- leading 100%. We fully manage participants' restoration cases, helping them save time, money, and stress.

### 24/7 U.S.-based customer care center

We believe customer care is an essential part of our team. Our support center is located directly in our corporate headquarters, and our customer care team is available 24/7.

\*Only available with a family plan. Allstate Identity Protection's coverage definition can be aligned with client's benefits eligibility. Contact your Allstate Identity Protection representative for more details.

tidentity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

††Cyber and ransomware expense reimbursement does not cover cyber ransom payments to hackers.

Product may be updated or modified prior to availability. Certain features require additional activation.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.

